
Angel Care Pet Grooming

Client Grooming Agreement

1. **CURRENT VACCINATIONS/VETERINARIAN INFORMATION:** By signing this contract, owners verify that their pets are current with Rabies vaccination.
2. **AGGRESSIVE OR DANGEROUS PETS:** Owners must inform if your pet bites, has bitten, or is aggressive towards people or other pets. Please inform of specific grooming procedures as well. Muzzles may be used if necessary. Muzzling will not harm your pet, and it protects both the pet and the groomer. We reserve the right to stop services for such pet at any time before or during the grooming process or charge an Aggressive Pet Fee in addition to the regular grooming charge. If the pet should bite, the owner agrees to be responsible for any related medical bills.
3. **HEALTH OR MEDICAL PROBLEMS AND SENIOR PETS:** Grooming procedures can sometimes be stressful, especially for seniors and pets with health problems, and can expose hidden medical problems or aggravate a current condition during or after the groom. Because senior pets and pets with health issues have a greater chance of injury, these pets will be groomed for cleanliness and comfort, in a manner that will not add to their stress. In the best interest of your pet, this agreement gives us permission to obtain immediate veterinary treatment for your pet should it be deemed necessary. We will do our best to contact you first, and then take your pet to your authorized Veterinarian or to the nearest Veterinarian that is available. It is agreed that Veterinary care will be covered by the pet's owner upon signing this agreement.
4. **MAT REMOVAL:** Pets with matted coats need extra attention during their grooming session. Mats left in a pet's coat only grow tighter and can strangle the pet's skin and eventually tear it open. We do not wish to cause serious or undue stress to your pet, and continually de-mat your pet for you. Mats can be very difficult to remove and may require your pet to be shaved. When necessary, removing a heavily matted coat includes risks of nicks, cuts or abrasions due to warts, moles, or skin folds trapped within the mats. Heavy matting can also trap moisture and urine near the pet's skin, allowing mold,

fungus, or bacteria to grow, causing skin irritations that existed prior to the grooming process. Torn skin can also harbor maggots. After effects of mat removal procedures can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow. Shaved pets are also prone to sunburn and should either have sunscreen applied daily or be kept out of the sun until the hair grows sufficiently to protect the skin. In some cases, pets may also exhibit behavioral changes. The best defense against extra matting is prevention by scheduling regular grooming appointments. There is an extra charge for de-matting.

5. **ACCIDENTS:** There is always the possibility that an accident could occur. Grooming equipment is sharp, and even though we use extreme caution and care in all situations, possible problems that could occur include cuts, nicks, scratches, quicking of nails, etc. In most cases, this can happen when a pet is wiggling or moving around. Every effort will be made to ensure your pet is groomed as safely as possible, but an excited pet can be dangerous to continue to work on. We reserve the right to end the grooming session, even if the groom is not completed.
6. **PARASITES:** If you suspect your pet has fleas or ticks, prompt and thorough action on your part is needed. Please realize that parasites are a health hazard to your pets and humans. Flea infestations can lead to tapeworm and other health problems. If fleas or ticks are found during the grooming process, your pet will be treated to a natural product to kill the parasites and you will be charged for the treatment. If ticks are found, we will inform you so you can take follow up action with your veterinarian.
7. **HOLD HARMLESS AGREEMENT:** By signing this contract, you (or your agent) agree to hold us harmless for any damage, loss, or claim.
8. **LATE PICK UPS:** If you happen to bring your pet to us, we appreciate your being on time to pick up your pet. We do not have boarding or daycare facilities and work by appointment. Failure to pick up your pet at the agreed upon time will result in a Late Pick Up Fee of \$50.
9. **NO SHOWS & CANCELLATIONS:** No shows and last minute cancellations (less than 72 hours notice) are subject to a Cancellation Fee that is 50% of the communicated appointment cost. We understand there may be emergency situations and may work with you. Please be respectful of our time as we are a by-appointment business and another client could have taken your appointment if we had been given adequate and considerate notice.

I have read and agree to the policies of Angel Care Pet Grooming for my pets. A copy of this agreement is available upon request for your records.

SIGNATURE: _____

DATE: _____

NAME: _____

ADDRESS: _____

CITY AND ZIP: _____

PHONE: _____

EMAIL: _____

VETERINARIAN: _____